



Notice of Non-Discrimination

The Pines at Utica Center for Nursing & Rehabilitation complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Pines at Utica Center for Nursing & Rehabilitation does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Pines at Utica Center for Nursing & Rehabilitation:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact (Administrator).

If you believe that The Pines at Utica Center for Nursing & Rehabilitation has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: (Administrator), 20 East Sunrise Highway, Valley Stream, NY, 11581; by telephone at (888)345-0079; by fax at (516)887-8494; or by email at compliance@nathealthcare.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, (Administrator) is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW

Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

SPANISH

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-345-0079 (TTY: 1-877-662-4886).

CHINESE

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-345-0079（TTY：1-800-662-1220）。

RUSSIAN

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-345-0079 (телетайп: 1-800-662-1220).

FRENCH CREOLE (HAITIAN CREOLE)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-888-345-0079 (TTY: 1-800-662-1220).

KOREAN

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-345-0079 (TTY: 1-800-662-1220)번으로 전화해 주십시오.

ITALIAN

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-888-345-0079 (TTY: 1-800-662-1220).

YIDDISH

אויפמערקזאם: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל.
רופט 1-888-345-0079 (TTY: 1-800-662-1220).

BENGALI

লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে।

ফোন করুন ১-৮৮৮-৩৪৫-০০৭৯ (TTY: ১-৮০০-৬৬২-১২২০)।

POLISH

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-888-345-0079 (TTY: 1-800-662-1220).

ARABIC

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-888-345-0079 (رقم هاتف الصم والبكم: 1-800-662-1220).

FRENCH

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-345-0079 (ATS : 1-800-662-1220).

URDU

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-888-345-0079 (TTY: 1-800-662-1220).

TAGALOG

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-345-0079 (TTY: 1-800-662-1220).

GREEK

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-888-345-0079 (TTY: 1-800-662-1220).

ALBANIAN

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-888-345-0079 (TTY: 1-800-662-1220).